

The growth of the Internet has been explosive, and the rapidly increasing connectivity offers tempting opportunities for security breaches by "hackers" and data thieves alike. Those utilizing the Internet for transferring or obtaining information, face the challenge of potential security attacks, and the possibility of facing the loss of data and productivity!

Norton Safe on the Web Preview Release is an easy-to-use security product designed for individual users as well as for organizations that utilize the Internet for business purposes and demand security for their mission-critical data. Norton Safe on the Web provides state-of-the-art protection from malicious Web content, Internet PC invasion, and data snooping based on the industry's most advanced technologies. Designed for both experienced as well as new Internet enthusiasts, Norton Safe on the Web is ideal for those who need to ensure the security of their data and the longevity of their machines.

Symantec - Norton Safe on the Web Preview Release for Windows 95

Thank you for your interest in evaluating Norton Safe on the Web for Windows 95

#### System Requirements for Norton Safe on the Web Preview for Windows 95

IBM PC or 100% compatible  
Windows 95  
486 33Mhz, 8 Meg RAM  
6MB or more free disk space  
Internet Explorer 3.0 or higher, OR Netscape Navigator 3.0 or higher  
Internet Connection

(Norton Safe on the Web is approximately 3.95 MB to download)

Norton Safe on the Web Preview Release is modular in design and will continue to be enhanced with additional features during different phases of development. The Preview product is offered free for a limited time from Symantec's website at <http://www.symantec.com>.

#### 1 Browser requirements

NSW requires MS Internet Explorer 3.x or Netscape Navigator 3.0x or 4.0 in order to run. NSW runs in your default browser. If you are currently using Netscape, and IE has never been present on the system, the Setup program will install the Microsoft Java VM program, the MS-Java Netscape plug-in and some additional re-distributable files from Microsoft.

Java and JavaScript MUST be turned on in your web browser for NSW to work correctly.

## 2 Some browser security settings not implemented

NSW does NOT change the security settings for Netscape Navigator 4.x (Communicator).

## 3 Protecting system files

If you protect known system extensions, such as .DLL's, .DAT's, .INI's, .CPL's (or others), the system could become unstable. After you protect these file types, expect to see several warnings telling you about programs that need to access these files. Choose the "Trust App" option so that these programs always have access to these file types. Two programs that need access to these file types include MSGSRV32.EXE and RUNDLL32.DLL.

## 4 Display Issues

At low color depths (256 colors and below) palette switching may occur if you switch between NSW and other programs on your desktop. This known issue occurs because of the way that video drivers handle palettes. This is not an issue with color depths of more than 256 colors.

## 5 Access violations for files in SmartLock folders

If you protect files that are located in SmartLock (Norton Your Eyes Only) folders and attempt to access them with an 'untrusted application', you may continue to receive warnings even after you've told NSW to trust the application. This will be addressed in future releases.

## 6 Uninstalling/reinstalling browsers while NSW is installed

The installation program chooses which files to install based on which browser(s) you have installed.

If you uninstall or reinstall your browser after NSW is on the system, you may no longer be able to run NSW.

Reinstall NSW to correct the problem. You do not need to uninstall NSW before reinstalling, but you must reinstall NSW to the same folder where you installed it the previous time.

## 7 Accessing non-local data

Portions of NSW link to pages on Symantec's web site. All non-local pages, with the exception of 'Security Alerts' will open in a separate browser window.

## 8 Internet FastFind may show search results in NSW's screen

Internet FastFind posts search results into the last opened browser window. Since NSW uses a browser, Internet FastFind might post results in the NSW window if you have it open while

performing a search.

#### 9 "More Info" has problems on slower machines

On 486-class computers, the 'More Info' buttons in the Security Advisor might not always bring up the additional information as expected. We are currently working on a solution to this problem.

#### 10 Internet Explorer 4.0

IE 4.0 was a pre-release product when NSW was made public. Keep checking the NSW Website (from within the NSW program) for updates and more information.

#### 11 www.microsoft.com cookie

Under Netscape, if you have "Warn before accepting cookies" enabled, a message will appear from time to time about www.microsoft.com setting a cookie. This is normal behavior for the MS Java plug-in for Netscape. The plug-in routinely checks Microsoft's site to find out if there's a newer version available; it sets a cookie in the process.

#### 12 pcANYWHERE 7.x/8.0

If NSW is running on a host machine, you will not be able to see access violation warnings on remote machines. You must respond to the error on the host. NSW's Untouchable Data module runs underneath the Win95 OS, and pcANYWHERE cannot detect the warning. NSW recommends that you set Untouchable Data to trust all programs you intend to use remotely.

#### 13 Interaction with Quicken 6.0

Untouchable Data might not detect Quicken 6.0 data files if Quicken was installed after NSW. Reinstalling NSW fixes this problem.

#### 14 No default browser

If you do not have a default browser set, NSW will not do anything when you attempt to start it up. Run either Internet Explorer or Netscape Navigator and set it as your default browser. Then run NSW again.

#### 15 Newsgroup link errors

The NSW Website contains links to newsgroups which may cause an error message in your browser

if you do not have your news reading program set up correctly. Contact your Internet Service Provider to determine the correct settings for your newsreader. You might need to remove the default news server and set it up again. This problem is not caused by NSW, but may cause some concern.

#### 16 Uninstalling "Internet Explorer 4 Platform Preview" issues

NSW may not run if you ever installed and uninstalled "Internet Explorer 4 Platform Preview". If this is the case, your default browser may run without problems, but NSW will not launch. To fix this problem, reinstall NSW following these steps:

1. Uninstall Norton Safe on the Web. From the Start Menu, choose Settings. Open the Control Panel and select Add/Remove programs. Select Norton Safe on the Web and click Remove.
2. In the Windows\System folder, rename MSJAVA.DLL to MSJAVA.IE4.
3. Reinstall Norton Safe on the Web. When you see a message that "there are newer files on the system and that you are about to overwrite them with an older version", click No to overwrite the newer files.

After reinstallation, NSW should run properly.

#### 17 "Plugin Not Installed" Errors under Netscape 3.x

On systems with both Netscape Communicator and Navigator 3.x installed you may get an error stating that you need to get the MS-Java plugin. This may be due to the fact that Navigator is your default browser. Upon install, NSW will look for and install the MS-Java plugin into Communicator.

If you subsequently set Navigator as your default browser, you will get this error. To solve this problem, place a copy of NPMSJAVA.DLL from Communicator's Program\Plugins folder into your

Navigator\Program\Plugins folder. You will then be able to run NSW inside Navigator as well as Communicator.

#### 18 Some buttons not visible under 640x480

On 640x480 displays under Netscape Navigator you may not be able to see the bottom-most blue buttons in NSW. To work around this problem, disable the toolbar, location, and directory buttons from the Options pull-down menu or increase your screen's resolution to 800x600.

#### 19 Clicking NSW Website or Symantec Buttons brings up blank Netscape Window

If you click on the Advisor or LiveUpdate page and subsequently attempt to view any external pages, such as the Symantec site, NSW Site, or Security Alerts, NSW will open another browser window which will remain blank. It will appear as if it cannot access the page. This is due to known interaction

issues between the MS Java plugin and Navigator 3.x, and is explained in the second paragraph of the "Known Issues" section of <http://www.microsoft.com/java/sdk/getstart/npmsjava.htm>.

To circumvent the issue, simply close NSW and re-run it. Then, select the external site you were

attempting to access before you proceed with the Advisor or LiveUpdate pages.

#### 20 Norton Secret Stuff not fully DBCS enabled

Although Norton Secret Stuff will correctly encrypt and decrypt files with DBCS characters, it will not accept user input in the form of DBCS characters nor will it correctly display DBCS characters within filenames.